

M.S.W. / HUMAN SERVICES PROFESSIONAL

Innovative Placements

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PROFESSIONAL PROFILE:

Highly compassionate and dedicated Social Worker with training and hands-on intern experience providing individual and group support, advocacy, and counseling to various populations. Background includes crisis intervention, service coordination and workforce readiness training. Comfortable interacting with diverse groups, including individuals of all ages, ethnic groups, socio-economic backgrounds, and diagnoses. Patient and respectful with people with communication and developmental disabilities.

EDUCATION/ CERTIFICATION:

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| State University of New York at Buffalo, Amherst, New York Master of Science, Social Work Concentration: <i>Mental Health and Disability</i> | 5/2010 |
| Buffalo State College, Buffalo New York Bachelor of Science, Social Work | 5/2007 |
| Erie Community College, City Campus Associate in Liberal Arts and Social Sciences | 5/2004 |

PROFESSIONAL EXPERIENCE:

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| Community Services for the Developmentally Disabled, Buffalo, N.Y. Crisis Hotline Coach/Counselor <ul style="list-style-type: none">• Counsel individuals in need of support and assistance in managing all aspects of daily living, social interactions, and stressful or crisis situations.• Facilitate crisis management by consulting a service coordinator or directly linking clients with necessary emergency services and resources.• Encourage independence and self-reliance by working with clients to establish and maintain goals. | 2005 - Present |
| AIDS Community Services, Buffalo, N.Y. Intern – Workshop Co-Facilitator/Advocate <ul style="list-style-type: none">• Assisted clients on an individualized basis during home visits, providing moral support and assistance with activities of daily living.• Co-facilitated a workshop on SMART Goals (Specific, Measurable, Attainable, Realistic and Timely) for aspects of daily living.• Participated in “Buddy” programs with the goal of reducing the stigma associated with HIV/AIDS.• Developed survey for the LGBT community regarding social interests and supports needed.• Verified mental health referral database, contacting and researching human service agencies in WNY to determine type of therapy and best fit for clients’ needs.• Maintained and updated progress notes in a timely fashion. | 2009 - 2010 |
| Educational Opportunities Center, Buffalo, N.Y. Intern - 'Gold Program' <ul style="list-style-type: none">• Co-facilitated job readiness workshops to single mothers on welfare seeking employment.• Researched and posted information on budgeting and daily living workshops.• Maintained progress notes, documenting results of job readiness training program. | 2008 - 2009 |