

HUMAN SERVICES PROFESSIONAL / WORKSHOP INSTRUCTOR
Innovative Placements
 (716) 883-1793
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SUMMARY OF QUALIFICATIONS

Compassionate, versatile Human Services professional with over 10 years of experience conducting presentations / workshops on disability awareness, working as a classroom instructor for children with special needs, and assisting with event coordination and fundraising. Comfortable interacting with diverse groups, including individuals of all ages, ethnic groups, and socio-economic backgrounds. Trustworthy and ethical, committed to superior human service and quality of care.

EDUCATION

Medaille College, Buffalo NY	May 2001
BS in Human Services and Certificate in Disability Studies	
Studies included 3 credit course in grant writing.	

EXPERIENCE

Medaille and Canisius Colleges	2000 – Present
Guest Speaker	
<ul style="list-style-type: none"> • Present disability awareness lectures to students and staff members. 	

Aspire of WNY	9/2008 – Present
Family Trainer and Educator	
<ul style="list-style-type: none"> • Conduct round table discussions, providing insight and suggestions to parents who have children with disabilities. 	

Self-Advocacy Association / Americorps, West Seneca NY	2/2006 – 10/2009
Program Aide	
<ul style="list-style-type: none"> • Conducted presentations on disability awareness topics to schools, day camps, human services organizations, and other community groups. • Performed fundraisers for disadvantaged individuals such as food and clothing drives. • Involved on various boards and committees to promote disability awareness and self-advocacy. • Promoted disaster preparedness / contingency plans for people living in the community. • Instructed individuals on how to start their own self-advocacy groups and programs. 	

Aspire Children's Center, Cheektowaga NY	1/2007 – 6/2007
Classroom Aide	
<ul style="list-style-type: none"> • Volunteer position reading to children with special needs. 	

Northwest Buffalo Community Center, Buffalo NY	10/2004 – 6/2005
Recreation Aide	
<ul style="list-style-type: none"> • Worked with elementary school children in After-School program. • Helped with homework, arts and crafts, and recreational activities. Also recorded attendance. 	

Developmental Disabilities Services Office, West Seneca NY 6/2003 – 3/2004
Staff Development Instructor, “People Do Matter” program

- Presented disability awareness information to residential and other staff.

S.A.B.A.H. Inc., Buffalo, NY 2/2000 – 6/2000

Event Coordination/Development, Internship: 180 hours

- Assisted with event coordination, phone sales.

Buffalo General Hospital, Buffalo, NY 9/2000 – 12/2000

Medical Customer Service, Internship: 180 hours

- Contacted people who had been referred to the Career Services Dept.
- Explained services, assessed clients’ needs, scheduled initial appointment.

Central Referral Service Inc., Buffalo, NY 4/1998 – 9/1998

Information and Referral Specialist, Internship: 180 hours

- Responded to inquiries regarding community, government, and social service agencies throughout WNY.

SPECIAL ACHIEVEMENTS / ACTIVITIES

- Participate in focus groups sponsored by the RECT/Tech program, coordinated by the WNY Independent Living Center.
- Past President, School 84 Alumni Association, Buffalo NY